# Equitable Persuasion in Incentivized Deliberation An impossible tradeoff?

Emaad Manzoor George H. Chen Dokyun Lee Michael D. Smith University

**deliberation** (noun) / di-li-bə-'rā-shən extended conversation among two or more people to come to a better understanding of some issue (Beauchamp, 2020)

#### **Deliberation Online**



#### Discretionary sanctions on the use of preprints [edit]

I am appalled by the use of preprints to support content in this article. The website MedRxiv & displays a clear disclaimer:

Caution: Preprints are preliminary reports of work that have not been certified by peer review. They should not be relied on to guide clinical practice or health-related behavior and should not be reported in news media as established information.

I'm giving notice that tomorrow I intend to place a general sanction on the page to prohibit the use of preprints as sources in this article. This ought to be simply a matter of respecting our guidelines on WP:Reliable sources and WP:MEDRS, but it now seems necessary. I'm naturally willing to hear reasons why discretionary sanctions should not be necessary to enforce our basic sourcing guidelines. --RexxS (talk) 21:51, 11 May 2020 (UTC)

New section View history

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Q

- Support, obviously. Boing! said Zebedee (talk) 22:08, 11 May 2020 (UTC)
- Support. We should not be using preprints EVER. MartinezMD (talk) 22:53, 11 May 2020 (UTC)
- This is a WP:point, against WP:5P5, WP:5P4, WP:5P3 and potentially WP:5P2. This is an article about a current event. Our main source in the contested chapter (IFR) say I quote loosely : "Since yesterday [...] one research group has provided a correction of their estimate of the Infection-Fatality Ratio (IFR)". Since yesterday... Is that the pinnacle of peer review we strive for ? We have to deal with research that change daily, there is no need to put the big administrator boots and add yet another banner on top of this page. Just to state the obvious that peer reviewed source would be preferable. Everyone here agree. Iluvalar (talk) 22:56, 11 May 2020 (UTC)
- **Oppose**. What we're up against are bat shit crazy conspiracy theories. That's the reality of the situation. We're also at risk of irrelevancy due to the 24-hour news cycle and social media.



#### **Deliberation Online**

#### **Electoral Reform**



#### Stanford Online Deliberation Platform



<u>cdd.stanford.edu</u>



### **Deliberation Online**

#### Project roadmap? #254

aatkinson opened this issue on Jan 29, 2019 · 8 comments () Open

**aatkinson** commented on Jan 29, 2019

#### Hi,

The goals are ambitious, the codebase is in flux, and future directions are outlined in your paper https://arxiv.org/pdf/1812.08729.pdf, but it's unclear what the roadmap is for this project.

What release cadence can we expect, and what features are prioritized?

I'm also curious if this has a substantial backing by Facebook / the PyTorch team.

Thanks

👍 З  $\odot$  edited -

Great questions :)

As for the road map, we are mainly working on 5 main areas (roughly sorted according to priority):

- techniques
- notebooks

For the release cadence, we will do our best to have a release every month. And yeah as we mentioned in our release blog post here this project powers some of the core projects in production at Facebook and it indeed has a substantial backing from different teams in Facebook AI.

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...



🔫 ahhegazy commented on Jan 31, 2019 •

Contributor ....

• Enriching and Improving our stack with more tasks, models and

• Improve Usability and have better integration with ipython

• Performance optimizations for training and inference • Explore model interpretability techniques

👥 ibulu commented on Feb 1, 2019						
Thanks for the answer <b>@ahhegazy</b> ! Does integration with fairseq fall under the 1st area?						
I am curious about the fairest integration as well. Any plans on th						
r ahhegazy commented on Feb 1, 2019 Contributor						
Yes, we are working on integrating with translate: https://github.com/pytorch/translate/tree/master/pytorch_transla which is Fairseq models with production support						
👍 3 😳						
padipadou commented on Feb 6, 2019						
Hello <b>@ahhegazy</b> , and thanks for sharing this amazing work, jus quick question, can we have an idea about timing regarding fairs integration ? Thanks a lot !						

👍 3 🛛

 $\odot$ 





### **Reputation Indicators**





padipadou

Follow



Used by project maintainers to prioritize issues and evaluate new contributors (Marlow et al, 2013)

合 PRO

Block or report user



#### **Reputation Indicators**

#### + Incentivize engagement

- Distort persuasive equity?





# Q. Does reputation

have persuasive power in deliberation online?



#### Reputation is persuasive

# Preview of Findings

+10 reputation units  $\rightarrow$ +26% persuasion rate

Patterns in effect heterogeneity consistent with reference cues theory (Bilancini & Boncinelli, 2018)



### **Empirical Strategy**

# I. Identifying opinion-change II. Disentangling non-reputation factors III. Handling unobserved confounders IV. Controlling for text

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# I. Identifying Opinion-Change

#### Persuasion: Empirical Evidence. DellaVigna & Gentzkow. Annual Review of Economics. 2010.

Typically unobserved challenging to identify

### I. Identifying Opinion-Change Our strategy: Dataset of online deliberation from ChangeMyView



>1 million debates between >800,000 members >20 moderators enforce high-quality deliberation





#### Poster

Posted by u/togtogtog 4 12 hours ago

#### CMV: Most of us think we live environmentally responsible lives, but most of us don't.

Deltas(s) from OP

Each of us may have things that we do to be environmentally responsible. We may not use plastic straws, or be vegan, or cycle to work.

However, while we are happy to do the things that are fairly easy, we are reluctant to do the harder things: to have less children, or not fly, or not have a car, or not have a smartphone.

In our own heads, we think we are environmentally responsible because we recycle, or buy organic vegetables, or because we use a reusable cup (otherwise known as a cup).

But we ignore the ways in which we are not environmentally responsible, and blame it on the way society is structured, or on politicians, or as being impractical.

# **Explicit indicators** of successful persuasion provided by opinion-holders (posters)

Δ

#### Challenger

Reputation

miguelguajiro 110Δ Score hidden · 12 hours ago

- **ble** By responsible, do you mean sustainable? And how do you conclude that most people believe their lives on the whole are environmentally sustainable? Could it be that people make the easy responsible choices while also aware that their lives as a whole aren't sustainable?
- Reply Give Award Share Report Save
  - 🔶 togtogtog 4 🎤 Score hidden · 11 hours ago
- Now that is a good point. Maybe people simply don't think they are living sustainable lives and also, many people simply don't think about it one way or the other.
- I guess I meant that those of us who *do* think we are living in an environmentally friendly way simply are NOT living sustainably by any means. But I wasn't very clear in how I expressed this.

—Indicator of successful persuasion

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Posted by u/togtogtog  $4\Delta$  12 hours ago

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# **Prominent display** of reputation based on number of individuals persuaded previously

С	allenger
	Reputation
ble	higuelguajiro <b>1100</b> Score hidden · 12 hours ago By responsible, do you mean sustainable? And how do you conclude that nost people believe their lives on the whole are environmentally ustainable? Could it be that people make the easy responsible choices while lso aware that their lives as a whole aren't sustainable?
9	Reply Give Award Share Report Save
a	<b>togtogtog</b> 4Δ > Score hidden · 11 hours ago Now that is a good point. Maybe people simply don't think they are living sustainable lives and also, many people simply don't think about it one way or the other.
vise	I guess I meant that those of us who <i>do</i> think we are living in an environmentally friendly way simply are NOT living sustainably by any means. But I wasn't very clear in how I expressed this.
4	
	Indicator of successful persuasion

### **Empirical Strategy**

# I. Identifying opinion-change II. Disentangling non-reputation factors III. Handling unobserved confounders IV. Controlling for text



### **II. Disentangling Non-Reputation Factors**

- no. posters persuaded previously no. previous debates
- Exploit multiple debates per challenger skill =Controls for time-invariant challenger
- characteristics that affect persuasion







Previou of No.



### **II. Disentangling Non-Reputation Factors**

Exploit multiple responses per opinion to control for opinion fixed-effects

Addresses confounding arising from endogenous opinion selection





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#### Main concern

Time-varying challenger characteristics correlated with persuasion

#### Example: users improving their rhetorical ability with platform experience



#### Instrument intuition

- Higher (worse) position  $\rightarrow$ lower persuasion probability
- Reputation  $\approx$  no. of posters persuaded previously



Decreasing attention, argument space







Instrument definition

Mean past position of challenger before the present debate

First-stage F-statistic > 3000

Similar to the Fox News channel position instrument (Martin & Yurukoglu, 2017)



Mean Past Position at t



#### ナ Debates of Previous No.

#### Immediate concern

Users selecting opinions to challenge based on their anticipated response position

Must control for response position in the present debate



(see paper for details)





### **Empirical Strategy**

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#### Why control for text?

Instrument confounders must affect both instrument and outcome

Are likely to affect the outcome through the response text

NLP approaches: No guarantees on retaining confounders or inference









 $Y_{pu} = \beta_1 r_{pu} + \beta_2 s_{pu} + \beta_3 t_{pu} + g(\tau_p, X_{pu}) + \epsilon_{pu}$  $Z_{pu} = \alpha_1 s_{pu} + \alpha_2 t_{pu} + h(\tau_p, X_{pu}) + \epsilon'_{pu}$ 

**Our approach:** Partially-linear IV model, estimated via double machine-learning (Chernozhukov et. al., 2016)

> $\mathbb{E}[\epsilon_{pu}|Z_{pu},\tau_p,s_{pu},t_{pu},X_{pu}]=0$  $\mathbb{E}[\epsilon'_{pu}|\tau_p, s_{pu}, t_{pu}, X_{pu}] = 0$





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Standard instrumental variable assumptions





 $Y_{pu} = \beta_1 r_{pu} + \beta_2 s_{pu} + \beta_3 t_{pu} + g(\tau_p, X_{pu}) + \epsilon_{pu}$  $Z_{pu} = \alpha_1 s_{pu} + \alpha_2 t_{pu} + h(\tau_p, X_{pu}) + \epsilon'_{pu}$ 

Our approach: Partially-linear IV model, estimated via double machine-learning (Chernozhukov et. al., 2016)



$$\mathbb{E}[\epsilon_{pu}|Z_{pu},\tau_p,s_{pu},t_{pu},X_{pu}]$$
$$\mathbb{E}[\epsilon_{pu}'|\tau_p,s_{pu},t_{pu},X_{pu}]$$

**No distributional** assumptions placed on error terms (eg. Gaussian, Gumbel)







Non-parametric nuisance functions of the opinion fixed-effects  $\tau_p$  and text  $X_{pu}$ Estimated via machine-learning

Our approach: Partially-linear IV model, estimated via double machine-learning (Chernozhukov et. al., 2016)

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Consistent estimates, valid inference if **product** of nuisance function convergence rates is at least  $n^{-1/2}$ 



# IV. Controlling for Text Nuisance functions: Deep ReLU neural networks



Valid inference with double ML (Farrell et. al., 2018)



#### Results

Reputation is persuasive

+10 reputation units  $\rightarrow +26\%$ persuasion rate increase over the platform average persuasion rate ( $\approx 3.5\%$ )

Estimated Local Average Treatment Effect (LATE)

Outcome: Debate success Treatment: Reputation



(std. dev)

Controls: Skill, position, text Includes opinion fixed-effects





#### Results

#### Persuasive power increases with cognitive load and decreases with issue-involvement of opinion-holder

Short response

Long response

Short opinion

Long opinion



Reputation effect-share (vs skill)

82%

89%

90%



### Implications for Deliberation Platforms

Consistent with reference cues theory of persuasion (Bilancini & Boncinelli, 2018)

Reference cues used if they (i) have lower cognitive cost, and (ii) are accurate proxies

Potential strategy: Manipulate perceived reference cue accuracy





#### Preprint, code & data: emaadmanzoor.com/ethos/

Emaad Manzoor George H. Chen Dokyun Lee Michael D. Smith



### **Descriptive Statistics**

*Statistics of challengers in each debate* Reputation  $r_{pu}$ Skill  $s_{pu}$  (%) Position  $t_{pu}$ Mean past position  $Z_{pu}$ Number of past debates  $\sum_{p' < p} S_{p'u}$ 

*Statistics of overall dataset* Number of opinions Opinions conceded Opinions leading to more than 1 debate Number of debates Successful debates Multi-party debates Number of debates per opinion Successful debates per opinion Number of unique posters Opinions per poster Number of unique challengers Challengers with more than 1 debate Number of debates per challenger Successful debates per challenger

Mean	Standard Deviation Medi			
15.9	43.4	1.0		
3.0	3.7	1.6		
14.8	24.3	8.0		
10.4	13.0	7.5		
244.4	591.7	24.00		
91,730				
21,576				
84,998	(number of clusters with opin	ion fixed-effects)		
1,026,201				
36,187				
348,041				
11.2	12.7	9		
0.4	0.9	0		
60,573				
1.5	2.4	1		
143,891				
64,871	(number of clusters with user	fixed-effects)		
7.1	58.5	1		
0.3	3.2	0		

Table 1: Descriptive Statistics. Debates from March 1, 2013 to October 10, 2019.





#### Skill vs. Experience



#### **Debate Participation and Success**





Number of debates



#### **Endogenous Opinion Selection**



#### Instrument First-Stage

Mean past position  $Z_{pu}$ Skill  $s_{pu}$  (percentage) Position  $t_{pu}$  (std. deviations) Opinion fixed-effects ( $\tau_p$ ) Instrument F-Statistic No. of debates  $R^2$ 

Note: Standard errors displayed in parentheses. \*\*\*p < 0.001;\*\* p < 0.01;\* p < 0.05

Table 5: First-stage estimates. Mean past position as an instrument for reputation.

Dependent Variable: Reputation  $r_{pu}$ 

 $\begin{array}{c} -0.1833\ (0.003)^{***}\\ 2.3055\ (0.012)^{***}\\ -1.7354\ (0.067)^{***}\\ \checkmark\\ 3,338.7\\ 1,019,469\\ 0.22\end{array}$ 



#### **Double ML Estimation Procedure**

1. Estimate the following conditional expectation functions on sample S':

i. 
$$l(X_{pu}, \tau_p) = \mathbb{E}[Y_{pu}|X_{pu}, \tau_p]$$
 to get  $\hat{l}(\cdot)$ .  
ii.  $m_r(X_{pu}, \tau_p) = \mathbb{E}[r_{pu}|X_{pu}, \tau_p]$  to get  $\hat{q}(\cdot)$ .  
iii.  $m_r(X_{pu}, \tau_p) = \mathbb{E}[s_{pu}|X_{pu}, \tau_p]$  to get  $\hat{m}_s(\cdot)$ .  
v.  $m_t(X_{pu}, \tau_p) = \mathbb{E}[t_{pu}|X_{pu}, \tau_p]$  to get  $\hat{m}_t(\cdot)$ .

i. 
$$l(X_{pu}, \tau_p) = \mathbb{E}[Y_{pu}|X_{pu}, \tau_p]$$
 to get  $\hat{l}(\cdot)$ .  
ii.  $m_r(X_{pu}, \tau_p) = \mathbb{E}[r_{pu}|X_{pu}, \tau_p]$  to get  $\hat{q}(\cdot)$ .  
iii.  $m_r(X_{pu}, \tau_p) = \mathbb{E}[s_{pu}|X_{pu}, \tau_p]$  to get  $\hat{m}_s(\cdot)$ .  
iv.  $m_s(X_{pu}, \tau_p) = \mathbb{E}[s_{pu}|X_{pu}, \tau_p]$  to get  $\hat{m}_s(\cdot)$ .  
v.  $m_t(X_{pu}, \tau_p) = \mathbb{E}[t_{pu}|X_{pu}, \tau_p]$  to get  $\hat{m}_t(\cdot)$ .

2. Estimate the following residuals on sample S:

i. 
$$\tilde{Y}_{pu} = Y_{pu} - \hat{l}(X_{pu}, \tau_p)$$
. iii. 7

ii. 
$$\tilde{Z}_{pu} = Z_{pu} - \hat{q}(X_{pu}, \tau_p).$$
 iv.  $\hat{s}$ 

v.  $\tilde{t}_{\tau}$ 

3. Run a two-stage least-squares regression of  $\tilde{Y}_{pu}$  on  $\tilde{r}_{pu}, \tilde{s}_{pu}, \tilde{t}_{pu}$  using  $\tilde{Z}_{pu}$  as an instrument for  $\tilde{r}_{pu}$  to obtain the estimated local average treatment effects of reputation, skill and position on debate success.

$$\hat{f}_{pu} = r_{pu} - \hat{m}_r(X_{pu}, \tau_p).$$

$$\hat{f}_{pu} = s_{pu} - \hat{m}_s(X_{pu}, \tau_p).$$

$$\hat{f}_{pu} = t_{pu} - \hat{m}_t(X_{pu}, \tau_p).$$



### Neural Models of Text

	Number of	Activation Functions		
Prediction target	Hidden layers	Hidden Layer	Output Layer	Loss Function
Debate success $Y_{pu} \in \{0, 1\}$	5	ReLU	Sigmoid	Binary Cross-Entrop
Reputation $r_{pu} \in \mathbb{Z}^+$	3	ReLU	Rectifier	Mean squared error
Skill $s_{pu} \in [0, 100]$ (percentage)	3	ReLU	Sigmoid	Mean squared error
Position $t_{pu} \in \mathbb{R}$ (standardized)	3	ReLU	Identity	Mean squared error
Instrument $Z_{pu} \in \mathbb{R}^+$	5	ReLU	Rectifier	Mean squared error

Table 7: Architectural hyperparameters. The input layer matrix  $W_1$  of each neural network has size 89,924 × 4,926, where 89,924 is the dimensionality of the input vector (the vocabulary size + the number of unique opinion clusters) and 4,926 is the dimensionality of  $X_{pu}$  (the vocabulary size). Each of the h hidden layer matrices  $W_2, \ldots, W_h$  has size 4,926 × 4,926, and the output layer matrix  $W_{h+1}$  has size 4,926 × 1.





### Neural Models of Text

				Subsample Loss		
Prediction target	Learning Rate	Batch Size	Weight-Decay	Train	Validation	Inference
Debate success $Y_{pu} \in \{0, 1\}$	0.0001	50,000	10000	0.148	0.155	0.152
Reputation $r_{pu} \in \mathbb{Z}^+$	0.0001	50,000	10	39.801	40.406	39.842
Skill $s_{pu} \in [0, 100]$ (percentage)	0.0001	50,000	10	3.672	3.764	3.707
Position $t_{pu} \in \mathbb{R}$ (standardized)	0.0001	50,000	10	0.658	0.789	0.796
Instrument $Z_{pu} \in \mathbb{R}^+$	0.0001	50,000	10000	12.389	13.370	13.217

**Table 8: Optimization hyperparameters.** The subsample losses on  $S'_{\text{train}}$ ,  $S'_{\text{val}}$  and S are reported after training each neural network with the selected hyperparameters for at most 5,000 mini-batch iterations (with earlystopping) on  $S'_{\text{train}}$ . The binary cross-entropy subsample loss is reported for the network predicting  $Y_{pu}$  and the *root* mean squared prediction error is reported for the other networks.





$$Y_{pu} = \rho_u + m_{pu} + m_{p$$

No. of opinions challenged previously  $\sum_{p' < p} S$ Position  $t_{pu}$  (std. deviations) User fixed-effects ( $\rho_u$ ) Month-year fixed-effects  $(m_{pu})$ No. of debates  $\mathbb{R}^2$ 

Note: Standard errors displayed in parentheses. \*\*\*p < 0.001;\*\* p < 0.01;\* p < 0.05

Table 3: Estimated effect of past experience on debate success.

#### Effect of Experience

 $\theta_1 \sum S_{p'u} + \theta_2 t_{pu} + \epsilon_{pu}$ p' < p

Dependent Variable: Debate Success  $Y_{pu}$ 

$$S_{p'u} -1 \times 10^{-6} (0.7 \times 10^{-6}) -0.0107 (0.0003)^{***}$$

$$\checkmark$$
947,181
0.07

